

IN THE SPECIFICATION

Please delete ¶0060 of the specification, and replace it with the below version of ¶0060:

[0060] In the preferred embodiment of the present invention the integration component 224 collects the interaction identifiers of each interaction type associated with each of the parties involved, such as beneficiaries, trader, name of institutions involved in the transaction and the like. The integration components further collects the performed transactions. The integration component 224 stores the collected information. The collected information could be retrieved, displayed via the transaction system 222 or via a separate component designed to display the information in a suitable manner. The integration component is linked to the other components of the system of the present invention and could, for example, provide a notification if there is a discrepancy between the actions of the trader vis-a-vis the transaction system 222 and the interactions captured. An exemplary situation involving a discrepancy could arise where a transaction is identified through the analysis of the interaction using the content analysis engine although the trader failed to record the transaction, or failed to enter specific details, or entered the inaccurate details of the transaction into the transaction system 222. This will allow providing proper notifications at the time transactions are entered into the transaction system 222. Preferably an automatic process will be implemented where the integration component 224 will interact with the screen sequence events capturing mechanism 118 of FIG. 4. Screen events capturing was described in detail in the referenced co-pending US published patent application number PCT/IL01/00796 titled SYSTEM AND METHOD FOR CAPTURING BROWSER SESSION AND USER ACTION filed 24 Aug. 2001. In particular, screen events relate to the actions of the user during an interactive session over a network. Screen event capturing features a client which is operated by the computational device of the user, and which more preferably collects information both about user input device actions and the reactions which

are displayed through the user interface. Consequent to the entering of the transaction identifier into the suitable data field in the transactional system 222 all identifiers of the transaction-specific interaction types are associated via triggered association ("on-the-fly") by the transaction to interaction association module 206. Through the set-up and calibration 194 the tuning of the system during setup can reflect the number of multimedia interactions and the buffer size that will hold the interaction identifiers, needed for the association process. The integration component 224 will examine the screen sequence of events. When a representative of the financial institution begins the process of entering a transaction into the transaction system 222 the integration component 224 will be triggered to interact with the transaction system 222 in order to place automatically the interaction identifiers in the desired data fields either a specific transaction entry form or the screen. The identifiers are associated at database level 196 via the utilization of the transaction to interaction association module 206, for future retrieval of complete transaction-specific interactions.